

Test your strengths, know your weaknesses.

# Cyber Risk Assessments

NetDiligence® Cyber Risk Assessments give you a 360 degree view of your people, processes and technology, so you can:

- Reaffirm that reasonable practices are in place
- Harden and improve your security
- Qualify for network liability and privacy insurance
- Bolster your defense posture in the event of class action lawsuits

NetDiligence stores your assessment results online, so it's easy to re-evaluate your risk posture regularly and monitor changes over time. As your organization grows, new threats emerge and lawsuits multiply – you keep your company protected.



## Are you ready?

Today's sophisticated, highly networked business environments are often porous, exposing companies of all types and sizes to evolving cyber risks and growing liability. Threats include hacking, malicious damage, denial-of-service attacks, information extortion, web-based intellectual infringement activities, employee mistakes, software glitches and privacy policy violations. Any of these can lead to tarnished reputations and class-action lawsuits.

### What's your Risk Profile?

With cyber risks growing daily, many companies don't know where they're most vulnerable; who has access to their data; whether their network security measures meet legal standards for prudent and reasonable safeguards.

NetDiligence can help you answer these critical questions. Our Cyber Risk Assessments document your company's Risk Profile, so you know where your

exposures are and can take the appropriate actions to mitigate them.

### Are you insurable?

A growing number of companies offer coverage for privacy- and cyber-related risks.

To qualify for this type of insurance, however, you must be able to demonstrate that you have implemented baseline security measures. Our Cyber Risk Assessments provide you with the documentation you need to demonstrate your organization's good-faith adherence to regulations and generally accepted security standards.

### Is your security defensible?

When a data breach occurs, you may find yourself faced with a class action lawsuit. When dealing with a plaintiff lawyer, judge and jury, you need to be able to demonstrate that you took due care protecting your customers' sensitive information and that you had baseline security in place at the time of the breach. With our Cyber Risk Assessments, you can prove that your organization is proactive in its security efforts. This increases the odds that the court will rule in your favor and reduces the likelihood of a huge settlement.

# Are you ready?

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There's no such thing as perfect security.

Data leaks, data breaches and privacy violations will happen. Knowing this, the actions you take today matter.

1. Assess
2. Harden
3. Insure
4. Defend
5. Repeat

By following this time-tested process, you can reduce the number of incidents, transfer some of the risk to your insurance partner, and defend your company against plaintiff lawyers seeking huge sums in damages.

## At the heart of the matter.

### Compliance. Insurance. Legal Defense.

Protecting your company from cyber risk involves a multi-layered strategy that includes strict compliance with regulations and generally accepted security standards, a good cyber risk insurance policy, and documented evidence of your safeguards that can be presented in a court of law, if necessary.

NetDiligence is uniquely positioned to assist your organization with all three aspects of your cyber risk management strategy. Our cyber risk assessment services allow our corporate and financial institution clients to better protect their computer networks and information assets; qualify for cyber risk insurance; and successfully defend

themselves against class action lawsuits. NetDiligence utilizes proprietary methodologies and tools with roots grounded in traditional risk management principals. We help our clients effectively eliminate, manage, retain and transfer various forms of cyber-based risk.

### QuietAudit®

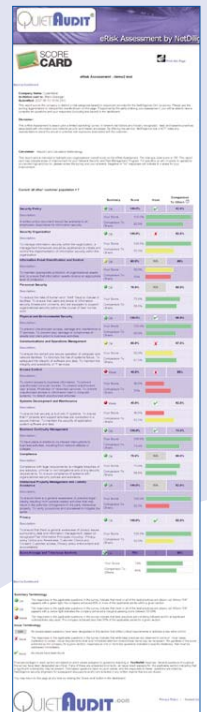
QuietAudit® is the foundation of our cyber risk assessment services. This web-based tool features a user-friendly, automated process that enables you to easily evaluate your organization's level of cyber security.

The assessment consists of approximately 150 questions focused on the spirit of the ISO 27002 security standard, along with specific sections that address regulatory compliance issues. Key risk categories addressed by QuietAudit include:

- Current events
- Security policy
- Security organization
- Asset classification and control
- Personnel security
- Physical and environmental security
- Computer and network management
- System access controls
- System development and maintenance
- Business continuity planning
- Security compliance
- Privacy

In addition, there are optional modules designed to help you evaluate your security posture for compliance with specific regulations such as GLBA 501b and HIPAA Security Rule.

After you complete the assessment, you receive an automated scorecard that identifies your areas of strengths and weakness, and compares your level of security to that of your peers. The complete report and scorecard serves to document your pro-active risk management practices and verify your eligibility for network liability and privacy insurance.



**NetDiligence**  
Cyber Risk Management & Information Security Services

[www.NetDiligence.com](http://www.NetDiligence.com)

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## Guided Assessments

### Level 0 – Health Check

Our “Health Check” is a baseline assessment that can be conducted either online or by telephone.

#### Online

Key personnel within your organization complete a risk assessment survey using our QuietAudit system. After you complete the QuietAudit survey, NetDiligence’s experienced security experts review your risk profile to identify red flags, prepare an Executive Summary and conduct a telephone debriefing with your organization’s management team.

#### By Telephone

NetDiligence develops a customized survey for your organization. NetDiligence then completes the survey on your behalf by conducting a telephone interview with your IT security and privacy personnel. Using the information obtained during the interview, NetDiligence’s security experts review your risk profile to identify red flags, prepare an Executive Summary and conduct a telephone debriefing with your organization’s management team.



### Level 1 – Remote Assessment

After you complete our QuietAudit survey, NetDiligence conducts interviews with key staff inside your organization, reviews your data security and privacy procedures and conducts a network perimeter vulnerability scan test. The results are compiled into a detailed report that measures your organization’s adherence to generally accepted security standards.

### Level 2 – Onsite Assessment

In addition to the QuietAudit survey and the independent, objective review of your security and privacy procedures and network perimeter security (as described in Level 1), NetDiligence conducts onsite inspection of the physical security in and around your data center and interviews multiple staff members, including IT security, Risk Manager, Legal Counsel, Privacy Officer and BCP/DP Manager. We compile our results into a comprehensive report that measures your organization’s adherence to generally accepted security standards, such as ISO 27002.

Since 2000, NetDiligence services have been used by leading insurers and brokers in the US & UK that offer network liability (hacker) insurance.

ACE Global Markets™  
ACE USA™  
Admiral Insurance  
Allied World Assurance Company  
AON  
Arch Insurance Group™  
Arthur J. Gallagher  
Aspen  
Axis Capital  
Barbican Insurance Group  
Brit Insurance  
Beazley Group  
Carpenter Moore  
Chartis  
Chubb  
Click For Cover (CFC)  
Digital Risk Managers  
Hiscox  
Hylant  
INSUREtrust  
Ironshore  
JLT Risk Solutions Group  
Kiln  
Marsh  
McGriff Seibels & Williams  
Philadelphia Insurance Companies  
RLI Insurance  
Safeonline™  
The Hartford  
Travelers  
United States Liability Insurance Group  
Wells Fargo Insurance Services  
Willis  
XL Insurance  
Zurich NA

## Network Vulnerability Scan Testing

### Safe Scan – Network Vulnerability Penetration Testing

For businesses and financial institutions looking for a ‘hands-on’ analysis and understanding of how well their network is actually protected against prevalent threats and vulnerabilities, NetDiligence offers an effective network vulnerability scanning services to test the efficacy of perimeter devices such as firewalls, DNS and web servers. This service will identify 6,000+ vulnerabilities that hackers can exploit due to unpatched, non-hardened or misconfigured externally facing network servers and devices.

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## Be prepared.

Whether you're concerned with compliance, insurance, legal defense or all of the above, the actions you take today are of paramount importance. Don't wait until you've experienced a breach to deal with these issues. Address them now, before the bad event happens. Be prepared.

NetDiligence is dedicated to the development and delivery of unique cyber risk assessment services that address your compliance, insurance and legal defense needs. We have assessed and tested hundreds of businesses over the past few years specifically for network liability insurance qualification purposes. We have assisted in the defense against class action lawsuits.



NetDiligence can help you prepare for the day that your company is breached. Our management team has provided leadership in this market since early

1998, when we pioneered some of the first network risk insurance products in the marketplace. Our security engineers are highly skilled with certifications, law degrees, and security work experiences from IBM and EDS. By leveraging our combined insurance and technical expertise, and adhering to traditional risk

management principals, we offer practical and effective solutions that enable your organization to develop and maintain a sound cyber risk management strategy.

**Contact us at 610.525.6383**

The thing that truly sets NetDiligence apart is their assessment methodology. Their holistic approach towards network security and business continuity management gives them the ability to gauge whether or not an organization has a sufficiently mature risk management culture in place.

Brad Gow  
Endurance Insurance

From the planning stage through and including the actual assessment, NetDiligence provides professional expertise, informative data, and critical guidance. Their employees are all highly capable and knowledgeable. The assessment report provides all the data needed to assist us in maintaining and/or improving the quality and adequacy of our cybersecurity controls.

Gregory Rankin  
The South Financial Group

NetDiligence provides a level of knowledge, professionalism and courtesy that is unsurpassed in the industry. The network assessment process that they have developed and employ is comprehensive in scope, without being overbearing. NetDiligence is truly unique, and will continue to be an indispensable part our team.

Anne DeVries  
Digital Risk Managers